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KAKATIYA UNIVERSITY
Warangal - 506009, Telangana, India.

Student Satisfaction Survey (SSS) Report Analysis

IQAC conducted the survey for the year 2019-20 to evaluate the overall satisfaction levels of the students for the services provided by the University. The questionnaire containing 20 questions covering all the parameters of services provided by the university. Total number of respondents is 1150.

QUESTIONNAIRE:

- 1 Facilities provided in the Department
- 2 The evaluation process is fair and unbiased
- 3 The course has enhanced my knowledge and skills
- 4 Library facilitates knowledgeable books
- 5 Class Room Facilities
- 6 Seminars halls and ICT enabled class rooms
- 7 Placement and Career activities
- 8 Mentoring services
- 9 Anti Ragging activities
- 10 Campus Wifi facility
- 11 Implementation of effective feedback and grievance system
- 12 Peace prevailing on the campus
- 13 Canteen Facilities
- 14 Playground
- 15 Student waiting lounge
- 16 Police patrolling & Student security in the campus
- 17 Campus Gardening
- 18 Health Centre
- 19 Safe drinking water facility
- 20 Wash room facilities

Result Analysis:

	Q No. 1	Q No 2	Q No 3	Q No 4	Q No 5	Q No 6	Q No 7	Q No 8	Q No 9	Q No 10
Excellent	950	910	930	890	840	910	830	801	790	820
Good	155	205	130	135	225	205	221	201	210	232
Average	30	32	45	85	80	25	80	132	130	90
Poor	15	3	45	40	5	10	19	16	20	8
Total	1150	1150	1150	1150	1150	1150	1150	1150	1150	1150

	Q No 11	Q No 12	Q No 13	Q No 14	Q No 15	Q No 16	Q No 17	Q No 18	Q No 19	Q No 20
Excellent	871	903	801	756	601	552	851	551	601	551
Good	146	211	309	299	308	332	191	352	310	332
Average	115	32	29	85	231	225	90	230	210	175
Poor	18	4	11	10	10	41	18	17	29	92
Total	1150	1150	1150	1150	1150	1150	1150	1150	1150	1150

